# Love your gear? Let's spread the word.

If you're in love with your White Duck products, help us help others make the same intelligent decisions about their outdoor gear by leaving us a review on Google (or on Amazon, if that's where you purchased your gear).





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# Tag us for a chance to be featured.

Oh, and give us a follow to stay up-to-date with inspiration for the outdoors, promotions & giveaways.

**CONNECT WITH US ON** 









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# Congrats!

# You're about to make some incredible memories.

Oh, boy. You just got your hands on the best wall tent out there. Take a moment to revel in the satisfaction of making one of the best decisions about your outdoor gear yet.

Back from your moment of bliss? Let's continue!

This guide contains complete instructions for setting up your tent, tips for packing and storing it away and links to helpful resources. We recommend going through the entire thing before you take your tent out for the first time, you never know what information you might need.

Each time you use your tent, you can feel proud about your purchase because every product we design is built on three pillars:

### Product quality

We go above and beyond to ensure the quality of your gear is exactly what you expect, and more.

### **User experience**

We build products with you, the end user, at the forefront of our design principles, so that your experience is as seamless and enjoyable as possible.

### Sustainability

This is in the fabric of everything we do, be it reducing energy consumption in the manufacture of your tent, or managing waste more responsibly.

We're proud of where we've come as a brand and we wouldn't be where we are without you – and for that, a heartfelt thank you.

With that in mind, if you love your new gear and can't wait to share it with the world, drop us a review on Google and help others make the same intelligent decisions about their gear.

If you find something isn't quite right with your purchase or you run into problems later on, please, let us know first. We'll do everything we can to make it right. We're just an email or chat away.

Keep wandering, Team White Duck



# Warnings & Liability

# | Fire Safety

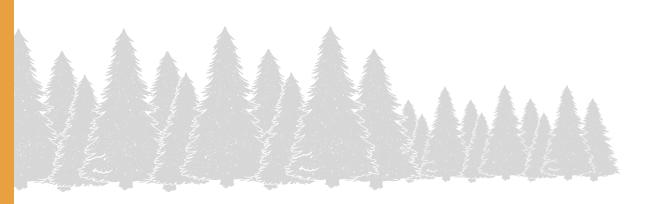
### KEEP ALL FLAME AND HEAT SOURCES AWAY FROM THIS PRODUCT FABRIC

The materials used in the manufacture of the Fire Water Repellent fabric meet the flame resistance requirements of CPAI-84. It is not fireproof. The fabric will ignite and burn if left in continuous contact with any open flame or other sources of ignition. The application of any foreign substance to the tent fabric may render the flame resistant properties ineffective.

Canvas tents are not for use with open fire pits. Fire safety is the responsibility of the user. We encourage you to educate yourself and practice vigilant fire safety. Do not hesitate to contact us if you have any questions or concerns at any time. It is imperative to acknowledge the local rules and regulations and if you are unsure, to ask about campsite/local policies or refer to the local civil protection/defense, forestry, fire service websites for further information. Always check local fire restrictions prior to starting a fire as rules and regulations may change frequently throughout the year.

### NOTE

White Duck Outdoors cannot be held liable for any damage or injury to persons or property resulting from the use or misuse of fire or flammable materials in or around our tents.



# Precautions

The following precautions should be taken when you go outdoors:

- O1 Be certain that your tent is properly ventilated (especially if you decide to ignore the first warning and use a heater in your tent). Carbon monoxide is real, and can cause serious damage such as death. Vents and screens are built into the tent body.
- Be sure to anchor your tent properly—this is not a free-standing tent—follow the instructions in this manual for proper staking practices and ensure that all guy ropes & pegs are securely fixed.
- **03** Be certain that children are supervised in and around the tent at all times.
- **Q4** Do not use candles, matches or open flames of any kind in or near the tent.
- 05 It is better to not cook inside a tent, but if you are, do not leave cooking unattended. Make sure grills, cooking appliances and similar must not be placed nearer than 1 meter to tent canvas. There should be no use of open fires or glowing charcoal inside tents or near tent canvas - fire can spread very quickly. There should be no use of open fires or glowing charcoal inside tents or near tent canvas as there is a significant risk from the buildup of carbon monoxide (CO), particularly in a confined space inside the tent. All flexible tubes and couplings to the gas burner should be checked for leakage and that they're in good order.

- Build campfires downwind and several meters away from a tent and be sure to fully extinguish campfires before leaving a campsite or before retiring for the night.
- 67 Ensure that electrical appliances are in good condition with no frayed wires, etc. Do not leave laptops, phones or tablets plugged in and charging unattended.
- O8 Exercise extreme caution when using fuel-powered lanterns or heaters inside a tent and use battery-operated lanterns whenever possible. Do not refuel lamps, heaters or stoves inside a tent. Extinguish or turn off all lanterns before going to sleep.
- O9 Do not pitch under trees, on cliffs or places with uneven surfaces; this can lead to you falling.
- Do not smoke in a tent or store flammable liquids inside a tent. Installation of log burners or heating equipment is at your own risk.

# White Duck Warranty

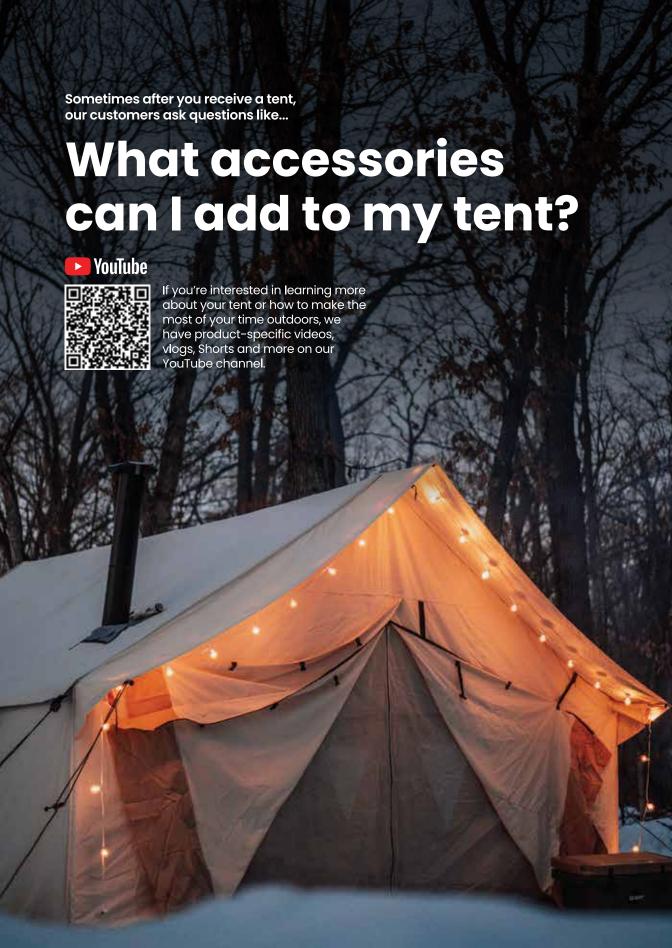
We strive to manufacture the best possible products for our customers. Our limited lifetime White Duck Warranty covers products against defects in materials or workmanship. This warranty is extended to the original owner only and excludes normal wear and tear (e.g, zippers that wear out after extended use), misuse, alterations made by anyone other than us, intentional damage or damage from extreme weather conditions. Please follow all care instructions!

If, after inspection, a product is determined by us to be defective in workmanship or materials, we will repair or replace it at our option, at no cost to you.

Remember, a dry tent is a healthy tent. Do not store your tent when it is damp. If you must break camp and roll up a damp tent, be sure to stake it back out and set it up fully when you get home so it can air dry. Even small amounts of moisture (when your tent is stored) can lead to the growth of mold or mildew. This same mold will also damage your tent's water repellency. Mold growth on your tent is not covered by warranty.

For complete details on our warranty, please visit our website:



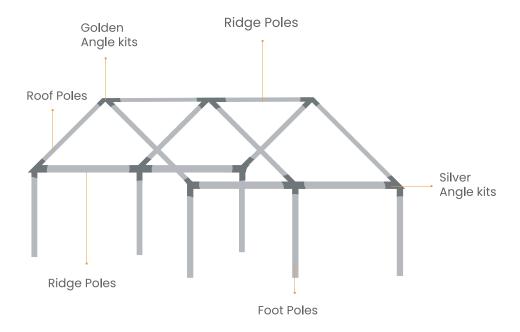


# With your tent...

Frame	12' x 14'	14′ x 16′	16′ x 20′	16′ x 24′
Foot Pole	8	10	10	12
Roof Pole	8	10	10	12
Ridge Pole	9	12	12	15
Connection Pole	6	6	6	6
4-way Angle Kit (Golden)	4	5	5	6
4-way Angle Kit (Silver)	8	10	10	12
Steel Wire	2	3	3	4

Tool Kit	12′ x 14′	14' x 16'	16' x 20'	16' x 24'
Jpeg	12	14	14	16
Vpeg	8	10	10	12
Pin	20	22	22	26
Rubber Mullet	1	1	1	1

# Frame Example



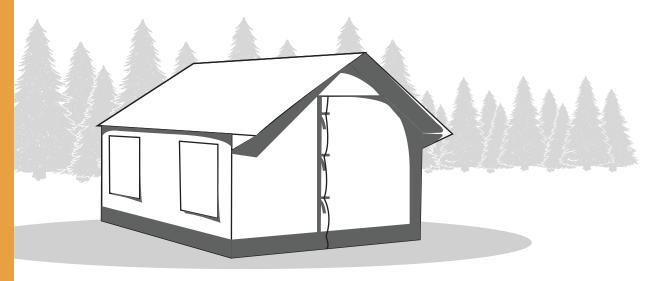


Before you begin the setup process, it's important to first make sure you've chosen a viable site for your tent. Look for a flat, dry surface, free of rocks, sticks, and other debris.

We would also advise not setting up your tent directly under trees or close to a body of water, as this increases the likelihood of mold & mildew formation.







# Setting up your Wall Tent

# | Preparation

The natural waterproofing of cotton canvas means it expands slightly the first time it's exposed to water. We recommend that you hose your tent down at home with water and let it dry out before taking it on its first camping trip.

Setting up the tent at home once also ensures you'll spend less time pitching the tent when you get to the campsite and you won't run into any unexpected surprises.



# Lay out the components of your tent

First, pull all the components out of the storage bags and lay everything out on the ground. This includes the canvas, poles, angle kits and tool kit. Keep all tent components nearby so you can access them easily.

Also, make sure to hold on to the ties around the folded tent, you'll need them when packing away your tent after your trip.



### 02

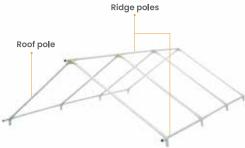
# Assemble the frame

### Part 1

Begin by laying out the skeleton of the frame on the ground. Place all the pieces exactly where you would connect them, to help visualize the shape of the frame.

Start to piece together the frame with the ridge poles in the center of the frame. Connect these using the golden angle kits.





### Part 2

Then, connect the roof poles to the middle ridge poles. At the bottom end of the roof poles, connect the remaining ridge poles between each roof pole using the silver angle kits.



# Install the foot poles on one side

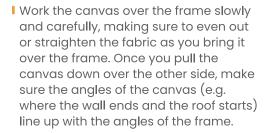
Raise one side of your frame and attach the foot poles on this side.



### 04

# Pull the tent canvas over the frame

Now that you've raised the tent frame on one side with the foot poles, pull the canvas fabric over the frame, ensuring the front and back doors are on the correct sides. Start on the side that's low to the ground, and pull the canvas over to the other side.





# Tips

Unzip the door of your tent when doing this to reduce any strain on the canvas.





Avoid pulling hard on your canvas when performing this step, or dragging it across the floor. This will help prevent damage to your canvas.

# Install the foot poles on the other side of your tent

Now that your canvas is covering the frame, install the remaining foot poles on the other side.



Complete the frame by inserting the connecting poles (the smallest ones) through the holes in the canvas into the front of the frame of the tent.



### 06

# Stake the guy ropes into the ground

Using the stakes (Vpegs) and the mallet in your tool kit, stake the guy ropes to the ground. The ropes should be in line with the seam running from the roof of the tent to the wall, and in line with the bungee cords.

Hammer the stakes all the way into the ground, so that the top of the stake is in contact with the ground.

After staking the ropes, use the metal tension adjusters to tighten the ropes and hold the tent in place. This also helps improve the shape of the tent and keeps it looking symmetrical.





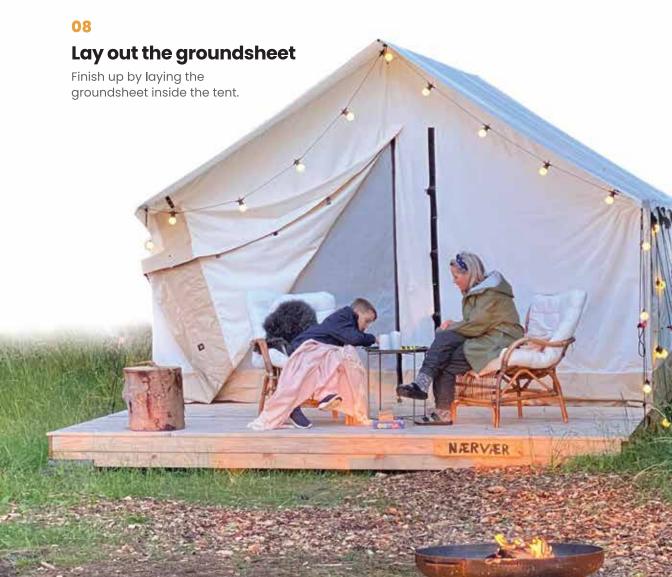
# Stake the mud flap and foot poles

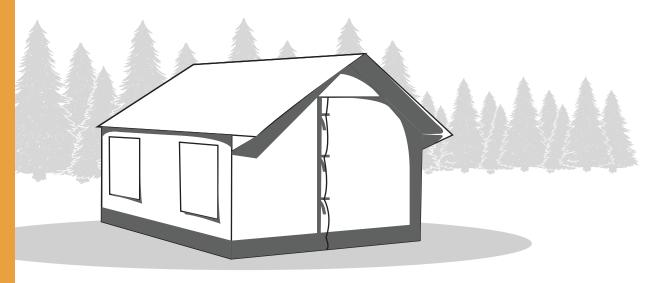
Using the pins, stake the mud flap at the base of the walls of the tent by hammering the pins through the metal grommets in the mud flap. You can fold the mud flap inwards and place the groundsheet and foot poles on top of it, or it can be staked outwards.

Use the Jpegs to stake the base plates at the bottom of the foot poles to the ground. Make sure to connect the black clip to the D-ring on the foot pole.



Angle the stakes inwards, at a 45-degree angle towards the center of the tent.





# Taking down, packing & storing your wall tent

Before packing away your tent, the most important thing is that the tent body and all included components are dry. Packing a wet tent will contribute to mold and mildew growth on the material, reducing the lifespan of the tent.

Of course, sometimes rainstorms hit, and drying your tent completely simply isn't possible. If this is the case, be sure to unpack it and hang it out to dry as soon as possible.



## Clean the tent

After the tent is dry and you've removed all your gear, thoroughly sweep out the inside of the tent. Clear out all trash, leaves, sticks, and as much dirt or debris as possible. Any dirt left in the tent will be pressed into the canvas when the tent is rolled up, which is no good!



# Pack the tent

- Remove all the stakes (Vpegs, Jpegs and pins) and guy lines from the tent.
- Start disassembling the frame by first removing the foot poles.
- Pull the canvas off the frame and lay it flat on the ground. Ensure that it is free from any dirt or debris.
- Start by folding the tent in half lengthwise. Then fold it in half again, but this time, widthwise.
- Next, fold the tent into thirds, starting from the bottom edge. Make sure that each fold is neat and tight.
- Once the tent is folded into thirds, roll it up tightly, starting from the bottom edge. The tighter the roll, the easier it will be to pack and carry.
- Secure the rolled-up tent with the straps that came with the tent. Make sure that it's tight and secure.
- Open the storage bag fully and place it upside down over the tent. Then roll the entire thing over so the bag is now facing up with the tent inside. Zip it up and store in a dry, cool place.



## Store the tent

Storing your tent only once it is dry is the most important part of storage. As mentioned above, be sure to let your tent air out and get *completely dry* before you pack it away for an extended period.

Also, store your tent in a cool, dry place with good ventilation, which will stop mold or mildew from building up on the canvas, and ideally keep it out of direct sunlight. With proper care and storage, your wall tent will last for countless seasons to come.

So, now that you know how to prepare, set up, take down, and store your wall tent, it's time to head out into the great outdoors and #reconnectnow!

Sometimes after you receive a tent, our customers ask questions like...

# Where do I find the perfect campsite?

If you're interested in learning more about your tent or how to make the most of your time outdoors, we have tons of resources on our blog.

# Check out the blog



# Caring for your tent

# Never store your tent when it's wet or damp

Make sure to never store your tent when it's wet or damp, and this includes the ropes. The moisture trapped inside can lead to the formation of mold or mildew, which will reduce the lifespan of your tent. If you cannot dry your tent fully before packing up your campsite, make sure to lay it out or set it up completely as soon as possible to allow it to dry.

# Keep your tent clean

To remove marks, use a soft brush or sponge with fresh water only and rinse with clean water. Then, allow your tent to dry completely. Remove stains as soon as they appear, regularly clean your tent and zippers of any dirt or debris, and brush snow off your tent as often as possible. Do not apply any external treatments or chemicals without consulting us first.

# Set your tent up properly

A simple yet effective way to extend the life of your tent is to set it up correctly, following all the instructions. Not pitching your tent correctly can place undue stress on the canvas, seams or zippers. This can weaken the construction of your tent and may affect the performance of the tent in strong winds or heavy rains.

# Don't leave your tent up permanently or unattended

Your tent is constructed from best-in-class materials and is built to last for years with the proper care and maintenance. However, your tent is not meant to be used as a permanent shelter, left up year-round or left unattended. All of these situations will be considered "negligent use" and will not be covered under the White Duck Warranty.

# Complete your campsite with these essential add-ons







# Bags



Hoplite Top Load



Hoplite G.I. Top Load



Filios Duffel



**Hoplite Parachute** 



Hoplite Duffel



Messenger Bag

# **Log Carriers**



Rectangle



Tote



Boat



Diamond

# **Dog Bed**



